



 Nokuthula Simelane Building, No 7 Government Boulevard, Riverside Park Extension 2, **MBOMBELA** 1200
 Private Bag x11205, **MBOMBELA** 1200
 013 766 4437

SigcinaMafa SesiFundza

UmNyango weeMali ZesiFunda

Provinsiale Tesourie

Enquiries : MS. B.M. MKHONTO Ext 4455
Ref 8/2/21

PROVINCIAL TREASURY CIRCULAR NO. 61 OF 2025

TO:
DIRECTOR GENERAL: OFFICE OF THE PREMIER OF MPUMALANGA
HEADS OF DEPARTMENTS

SUBJECT: END OF SUPPORT FOR WINDOWS 10 AND EARLIER VERSIONS

1. PURPOSE

Provincial Treasury is entrusted with the responsibility of providing secure and reliable IT services to the Provincial Government. This includes infrastructure, systems, and support services that enable effective digital operations across departments. To fulfil this mandate, it is essential that all departments maintain a secure and compliant IT environment.

2. BACKGROUND

Microsoft has officially announced that Windows 10 will reach end of support on 14 October 2025. After this date, Windows 10 and all earlier versions will no longer receive security updates, patches, or technical support.

As per the resolutions adopted at the interdepartmental IT MoU meetings, departments are therefore reminded to upgrade or replace all computers running operating systems below Windows 11, as these platforms are no longer suitable for our IT environment. The continued use of outdated systems poses significant risks to security, performance, and compliance.

It is further required that all computers run the approved antivirus software, Windows Defender, with regular updates and active protection enabled. This is necessary to maintain compliance and to safeguard departmental systems against cyber threats.

3. ACTION REQUIRED

Departments must ensure that all computers are running the latest, up-to-date antivirus software; Windows Defender is the approved solution for our environment, and regular updates with active protection are required to maintain compliance and safeguard against cyber threats.

Before procuring any computers or related devices, please consult with Provincial Treasury to obtain the latest minimum requirements, as these standards may change with evolving technology and organizational needs. It is important to continue upgrading or replacing

computers that are no longer, or will soon no longer be, receiving updates.

The Information Technology unit within Provincial Treasury will continue scanning the network to identify devices operating on unsupported systems, as well as those running outdated or unauthorized antivirus software. Findings will be shared with the respective teams, and prompt corrective action is expected.

Failure to upgrade or replace unsupported systems may result in increased exposure to cyber threats and malware, non-compliance with internal and regulatory IT standards, incompatibility with newer software and systems, and service disruptions due to unsupported platforms.

Affected devices may be isolated from the network to protect the broader infrastructure, and continued non-compliance may result in restricted access to services until the issue is resolved.

4. SUPPORT AND LIAISON

For assistance with system upgrades, replacements, or compliance matters, please contact the Information Technology Servicedesk at 013 766 4444/4260 or email: ndhlovurb@mpg.gov.za / LukheleH@mpg.gov.za.



MS. GUGU MASHITENG
HEAD: PROVINCIAL TREASURY
DATE: 27-09-2025